

## Virtual Auditing Service continues to surge forward

As these uncertain times continue to make us all re-think and re-shape our businesses, in order to adapt and prosper through the ongoing COVID-19 pandemic, our Virtual Auditing Service can help to ensure that your operations both comply to current international safety standards and are future-ready once we all emerge from this unique situation.



*"Thank you to everyone at Turner & Coates. We truly appreciate your support at such short notice. As always your auditors - Alan Rust and Paul Saddington - did a great job."*



With over 40 years of semi-conductor industry experience, Versum Materials - now a part of the Performance Materials business of Merck KGaA, Darmstadt, Germany and formerly part of Air Products Material Technologies - is one of the most highly regarded global electronics supply manufacturers.

Versum Materials supplies CMP slurries, ultra-thin dielectric and metal film precursors, formulated cleans and etching products, as well as essential delivery equipment, all of which has played a key role in revolutionising the semi-conductor industry.

The company - which benefits from a presence in more than 12 countries worldwide including the US, the UK, China, Japan, the Netherlands and Singapore - employs over 2,300 people globally and Turner & Coates enjoys a long association with both Versum Materials and Air Products.

Most recently, we performed a remote, virtual audit on one of the company's six US-based manufacturing facilities in Dallas, Texas. This was to ensure that the facility's day-to-day procedures were fully in line with international directives, regarding quality.



### So, what is Virtual Auditing?

Our new 'Virtual Auditing Service' has been expressly developed to serve the wide-ranging needs of our clients during the ongoing COVID-19 global pandemic.

A Turner & Coates engineer will contact you to set up a 'virtual audit', facilitated by either Microsoft Teams, Facetime, or any other secure, shared digital, audio-visual platform.

Obviously, this means that we don't have to be physically on site for the virtual audit, if you are not currently accepting external visitors - thus eradicating the risk of either contracting or spreading COVID-19.

Of course, this new system is dependent upon your capabilities to use Microsoft Teams, Facetime or other digital visual platforms, but - so far - it has proved to be an extremely efficient addition to our overall service portfolio, helping to facilitate projects in Scandinavia, Eastern Europe, the United States and Canada.

**Call or e-mail us today to find out more about our new Virtual Auditing service.**

### An auditor's view:

Some of you may know our highly experienced global Management Systems Lead Auditor, Paul Saddington. Here, he tells us in his own words how our new Virtual Auditing Service is shaping up for him:

"I have undertaken a few remote audits since the Coronavirus has prevented travel to client locations, all of which have been a very positive experience. From the client's perspective, nothing much changes. Contact is made via an online link and a schedule is agreed as before.

"The audit then commences as normal but, instead of looking me in the eye, the client looks at me on screen, and even that gets turned off after the opening meeting has finished. Questions are answered, screens are shared and emails are sent and received.

"A virtual tour is included wherever practical, just as a live audit. There is often off-line auditor work which leaves the client a little extra time to get on with their day."

**For total inspection, expediting and management systems implementation and auditing solutions, a FREE copy of our brochure or a no-obligation quote, call now on 0161 660 8656 (within UK) or +1 (404) 462 5729 (from North America)!\***

